

FAQs for Booking Rooms at the Town & Country Resort

1. **What is the cost of the room?** \$129 p/night + taxes and fees. We will be the only group on property so there are several room options to choose from!
2. **Are there any other costs associated with the hotel room?** \$10 Resort Fee and \$10 parking fee added p/night.
3. **I am booking 10 or more rooms. Is there an easier way than entering them in one-by-one?** If you are booking 10 or more rooms, you may use the spreadsheet linked on the hotel page of the LEC 2023 website. Please fill out the spreadsheet exactly as requested and once complete, please email it to Kunesha Miller - kmiller@towncountry.com. Once Kunesha receives your emailed list, she will reach out to you with a Credit Card Authorization Form for payment for your school's rooms.
4. **I don't want to pay with a credit card. Can I pay by check?** To pay by check you will need to use the call center to reserve your room instead of the online link (800 772-8527). If you are registering 10 or more rooms for your school, you will use the spreadsheet noted in #3 and send a check for your school's full hotel payment to 500 Hotel Circle North San Diego, CA 92108 "Attention Accounting Department."
5. **Lines are always so long for check in! Is there any way around this at the Town & Country?** An email message will be sent to all attendees who have email addresses on file providing the option to do Express Check-In closer to the start of the conference. Those that want to use Express Check-In will need to submit credit card information as requested in the email. Those who complete this request will have a separate line for Express Check-In when they reach the hotel lobby. Those who do not choose to use Express Check-In will go through the typical hotel check-in process. Please note that this hotel does not provide digital check-in on phones.
6. **When can I check into the hotel?** Rooms are not guaranteed earlier than 4:00 p.m. If you arrive early and your room is clean you will be checked in right away. If your room isn't quite ready when you arrive, your luggage will be stored, and you will receive a text alerting you when your room is clean and ready for check-in.